

Money Follows the Person Demonstration Grant
Stakeholder Work Group Meeting
September 18, 2006

Meeting Summary

Welcome and Introduction

Lynne Perrin opened the meeting. Participants introduced themselves. There were ___ individuals present representing a variety of agencies and organizations including ___.

Lynne provided a summary report and update on progress made toward planning for and developing the grant application.

Holly Riddle introduced Valerie Bradley, the meeting facilitator.

Follow-up from Previous Stakeholder's Meeting

Holly Riddle summarized the key points addressed during the September 5, 2006 meeting of the Stakeholder's Meeting that included:

- Housing,
- Case management,
- Support brokerage,
- Provider capacity,
- Self determination,
- Quality of life,
- Employment,
- Transportation, and
- Social/relationship issues.

Small Group Discussions and Recommendations

The group divided into five small groups to address the following topics:

- Case Management/Support Brokerage,
- Housing/Transportation,
- Waivers,
- Provider Capacity Building, and
- Consumer Involvement.

Recommendations from each group follow.

Case Management/Support Brokerage

Notes from Case Management (CM) work table, MFP Stakeholder's Meeting Sept. 16, 2006

Restructuring of CM as a whole, including:

- 1) CM billing at something other than hourly rate
- 2) CM'ers need to do PCP and budgeting as a linked topic during any/every meeting
- 3) Caseloads need to be smaller
- 4) A self-directed option with support brokerage should be the default (first option listed)
- 5) Find dollars for "Transition consultants"
- 6) Find a way to support smaller, community based service provider agencies;
- 7) Not everyone needs CM nor a set minimum of CM per month
- 8) Use existing successful models such as Centers for Independent Living's for transitioning people
- 9) Person needs to be at the center of any process to transition; respect!
- 10) Specifications and recruitment of CM's
 - a. CM's not currently connected to their communities; must be interested in and capable of seeking flexible, creative use of real community relationships, not just "services";
 - b. Must work towards Personal outcomes of individual based upon personal outcomes defined by that person
 - c. Education level of CM not highest priority
- 11) In some cases, getting buy-in from any family members is critical.
- 12) CM/SB's need to be free of conflict of interest (not internal to the institution from which person is exiting, for example)

Housing/Transportation

Housing/Transportation should address:

- Funding for transportation to improve access to care, services, and social activities,
- Assistance in locating housing including working with Section 8 and other supportive housing groups,
- Coordinate with other systems to make transportation available.

Waivers

Waiver services for nursing facility transitions should address:

- Collaborating with involved agencies and organizations,
- Provide information and education sessions for nursing facility staff,
- Providing funds for one-time transition expenses
- Establish transitions workgroup,
- Expand CAP/DA services, and

- Address institutional bias issues.

Waiver services for ICF-MR facility transitions should address:

- Submitting self-directed supports waiver,
- Developing a rational approach to resource allocation, and
- Implementing *Supports Intensity Scale*.

Provider Capacity

- 1) Identify provider groups, including Local Management Entities (LME's), and work to increase linkages between provider groups and case managers
- 2) Increase provider availability in rural areas
- 3) Strong department focus is important
- 4) Provider capacity is affected by the allocation of resources across the state, demand for services, and length of time for providers to receive payment. Often it takes 90-120 days to get paid, which is difficult for small providers.
- 5) Person Centered Plan (PCP) needs to be a real individualized plan and funded as a cohesive plan, not separate services.
- 6) Shorten process to get housing licensed – takes almost a year now.
- 7) Improve communication between Case Managers and provider agencies with the ultimate goal to empower individuals to receive services they need.
- 8) Improve coordination of provider data and availability of services
- 9) Increase incentives for providers related to:
 - self-direction, family directed services
 - flexibility with same amount of dollars
- 10) Provide the capacity for consumers to hire own staff outside of a provider agency

Consumer Involvement

- Bring in actual consumers and family members including older individuals and individuals with disabilities,
- Continue 60% consumer involvement,
- Include consumers who have transitioned into the community, and
- Continue communication with consumers via the website.